## Moving Strategy from a Key Theme Opportunity for Improvement to a Key Theme Strength

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# Moving from Key Theme OFI to Key Theme Strength

Strategy Development

Relationships

Tools & Technology

Results





### **MISSION**

Donor Alliance saves lives through organ and tissue donation and transplantation.

#### **VISION**

Maximizing all donation opportunities

ILEAP

Integrity
Leadership
Excellence
Accountability
People First







#### **Donation Service Area**

#### **Key Customers**

4 Transplant Centers

2 Tissue Processors

**WYOMING** Donor Hospitals

**COLORADO** 





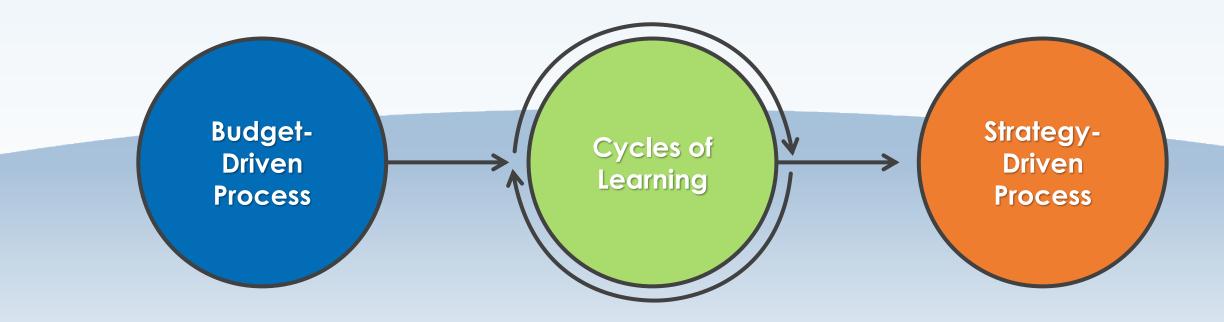


## Strategy Development





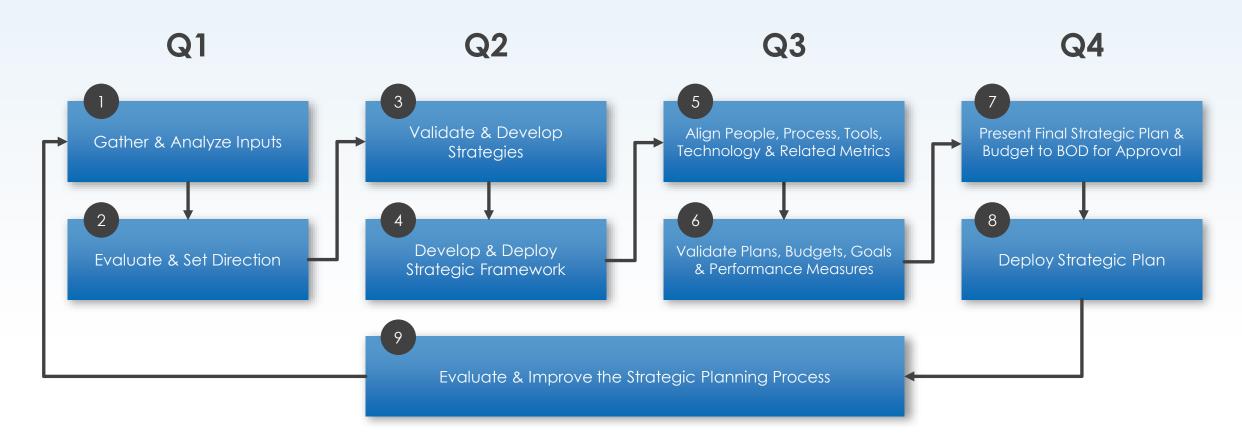
## **Strategy Development**







#### **Strategic Planning Process**







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# Relationships





## **Strategy Relationships**







**Deployment** 



**Integration Team** 





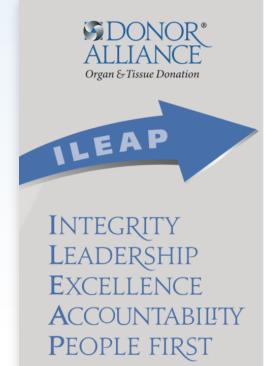
## People







#### **Deployment**



## STRATEGIC OBJECTIVES

- 1. Achieve Mission Impact
- 2. Sustain High Engagement Culture
- 3. Deliver the Donor Alliance Experience
- 4. Maintain Financial Sustainability

core values 2019

## PERSONAL GOALS

1			
2			
3			



#### MISSION

Donor Alliance saves lives through organ and tissue donation and transplantation

#### VISION

Maximizing all donation opportunities





#### **Integration Team**



Strategy & Performance Management



Idea & Innovation Management



Knowledge Management





## Tools & Technology





## **Strategy Tools & Technology**



Voice of the Customer



Surveys



Strategy & Performance Management





#### **Voice of the Customer**







## **Strategy Tools & Technology**



Voice of the Customer



Surveys



Strategy & Performance Management





However beautiful the strategy, you should occasionally look at the results.

Sir Winston Churchill

# Strategy Results





#### Strategic Impact

47%

Organs Transplanted 2014 - 2018

43%1

Tissue Donors 2014 - 2018

38%

Employee Turnover 2014 - 2018

60% 69% WY CO

**Top Ten Donor Designation Rates** 

8% 1

Organ Cases at Recovery Center 2014 - 2018





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# SHARING DAY IN DENVER, CO

SAVE THE DATE!

OCTOBER 30, 2019





www.donoralliance.org/baldrige







