# Category 4 Living and Breathing Data

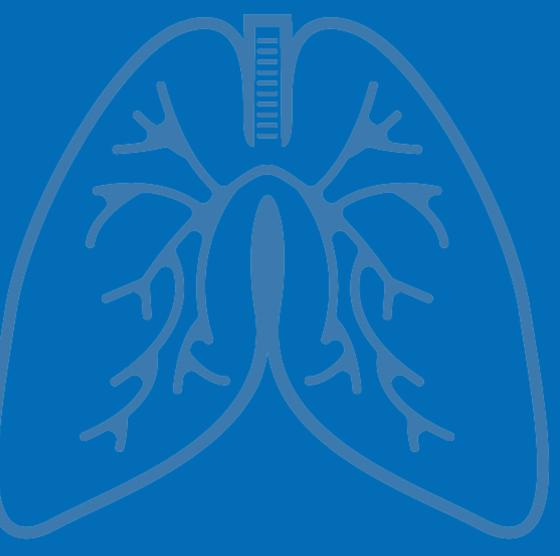
Niki Titsworth, Organ Recovery Manager Steve Selby, Director of Information Systems Loreen Gulli, Family Services Manager Kelli Liechty, Donor Services Manager Kim Robuck, Hospital Development Manager





# Objectives

- 1. Building a Culture of Data
- 2. Data Rhythms
- 3. Organizational Excellence









Donor Alliance saves lives through organ and tissue donation and transplantation. VISION

Maximizing all donation opportunities

Integrity Leadership Excellence Accountability People First

CORE VALUES

SDONOR ALLIANCE Organ & Tissue Donation Organ & Tissue Donation

















#### WHY

Saving Lives

#### HOW

Core Competencies Core Values

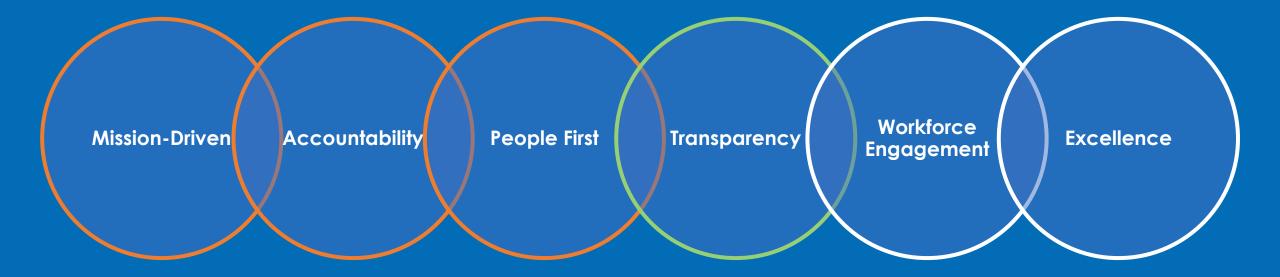
#### WHAT

Measurement & Analysis Integrated Systems





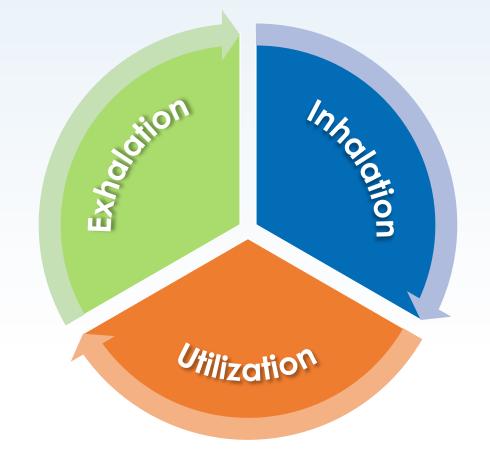
#### Culture of Data







#### **Data Rhythms**



#### Inhalation

Data Availability Data Quality

#### Utilization

Performance Analysis Performance Review

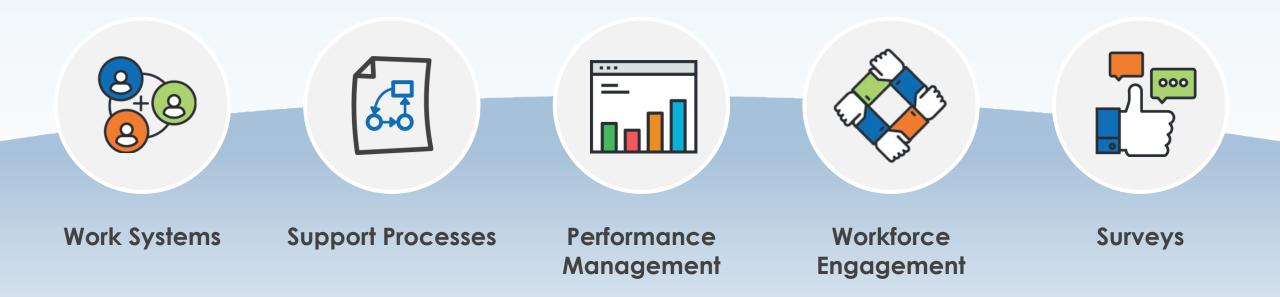
#### Exhalation

Performance Improvement Strategic Planning





#### **Data Rhythms: Inhalation**







#### Data Rhythms: Utilization

Continuous	Monthly	Quarterly
Work System Dashboards	1:1 Meetings Operations Meeting	Process Measures Dashboard
Analytics Dashboards	Executive Review Strategic Action Plans BOD Report	BOD Meeting



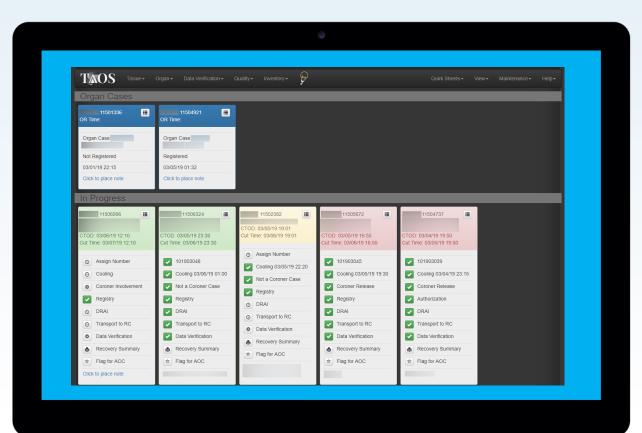


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#### Data Rhythms: Utilization

	Continuous	Monthly	Quarterly
	Work System Dashboards	1:1 Meetings	
		Operations Meeting	Process Measures Dashboard
	Analytics Dashboards	Executive Review	
		Strategic Action Plans	BOD Meeting
		BOD Report	

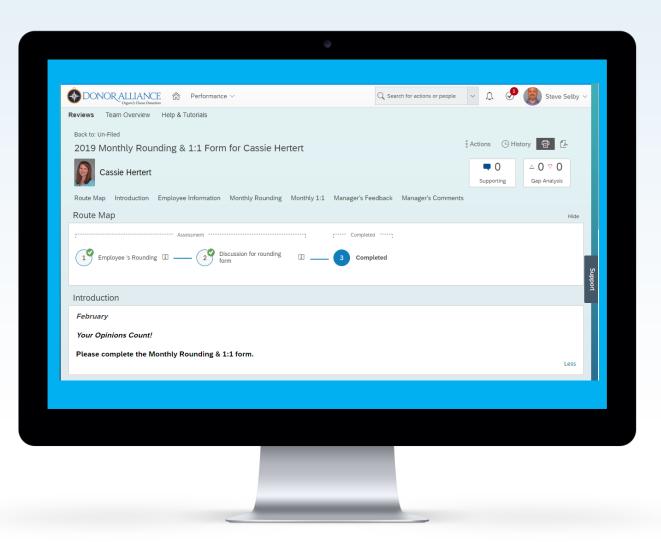






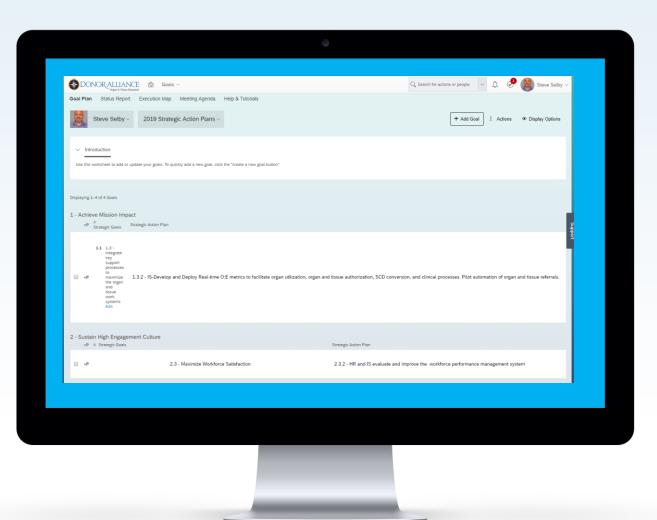






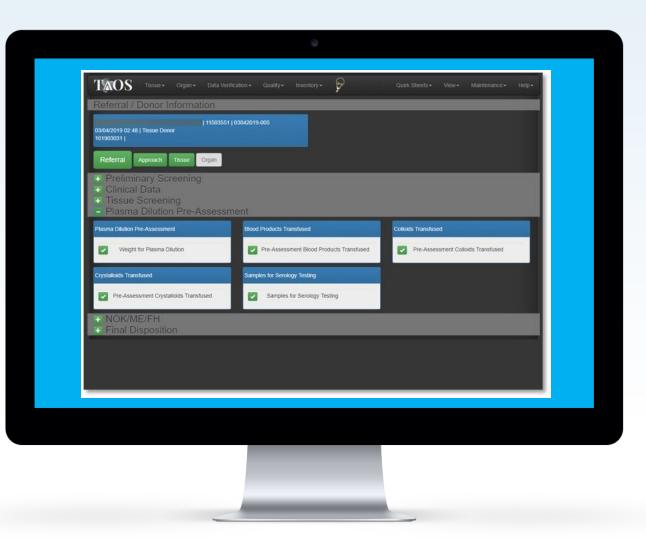














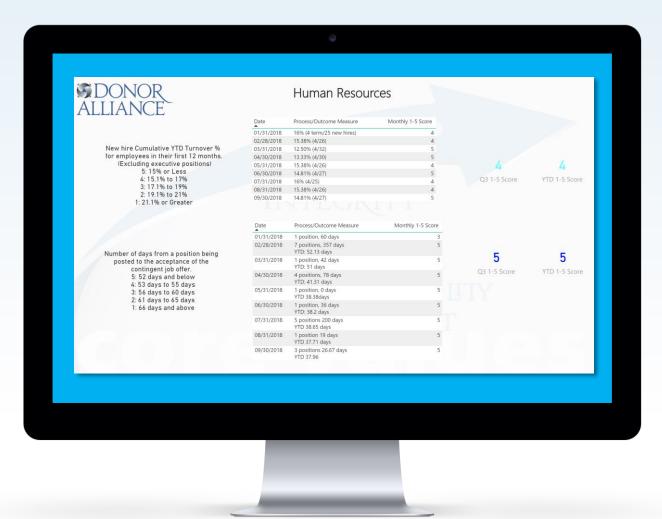


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Dashboards	Strategic Action Plans BOD Report	Meeting











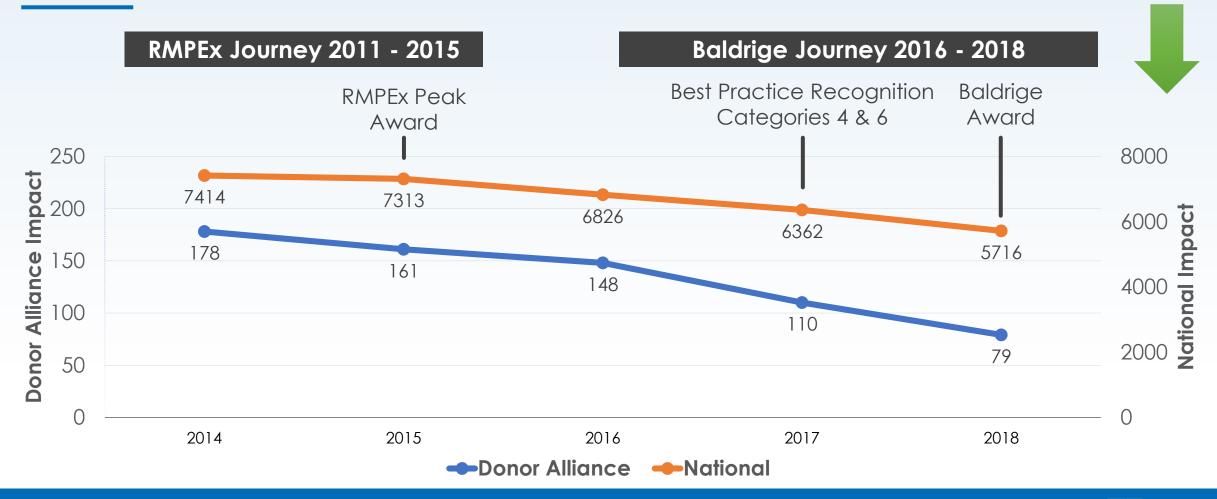
#### **Data Rhythms: Exhalation**

Strategic	Work System &	Comparative	Continuous
Planning	Support Processes	Data	Improvement
Customer	Agility	High-	Targeted
Data		Performing	Training
Workforce Data		Peers	
Process Data	Real-Time Decision Making	All Peers	Performance Improvement





#### **Organizational Excellence: Ending Deaths on the Waitlist**







Organizational Excellence: We are not done!

#### High-Performing Peers

Real-Time Comparative Data Knowledge Management



Data & Information Management Council Data Summit







#### CAYDE CHEYENNE, WY Double Lung Recipient





## Key Takeaways

1. Culture welcomes transparency

2. Integrated Data Rhythms

3. Organizational Excellence





# SHARING DAY IN DENVER, CO

# SAVE THE DATE! OCTOBER 30, 2019



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